



OTOB Installation Guide

Release rel-11.0

Rother OSS GmbH

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CHAPTER 1

Description

Provides an new info tile and a marquee text for the customer dashboard, which can be configured via a separate admin section.

2.1 Framework

OTOBO 10.1.x

2.2 Packages

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2.3 Third-party software

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3.1 Setup

3.2 Configuration Reference

3.2.1 Frontend::Admin::CustomerDashboardInfoTile

Frontend::Module###AdminCustomerDashboardInfoTile

Frontend module for dashboard info tile in customer interface.

3.2.2 Frontend::Admin::CustomerDashboardInfoTile::Loader

Loader::Module::AdminCustomerDashboardInfoTile###002-ExtendedCDBInfoTile

Loader module for dashboard info tile in customer interface.

3.2.3 Frontend::Admin::ModuleRegistration::AdminOverview

Frontend::NavigationModule###AdminCustomerDashboardInfoTile

Admin area navigation for the agent interface.

3.2.4 Frontend::Admin::ModuleRegistration::MainMenu

Frontend::Navigation###AdminCustomerDashboardInfoTile###002-ExtendedCDBInfoTile

Main menu item registration.

3.2.5 Frontend::Base::Loader

Loader::Customer::CommonJS###009-ExtendedCDBInfo

List of JS files to always be loaded for the customer interface.

Loader::Customer::CommonCSS###009-ExtendedCDBInfo

List of CSS files to always be loaded for the customer interface.

3.2.6 Frontend::Customer::FrontendNotification

CustomerFrontend::NotifyModule###8-CustomerAnnouncement-Check

Defines the module to display a notification in the customer interface. UseMarquee options: 1/0. NotifyPriority options: Notice/Error/Success/Info.

3.2.7 Frontend::Customer::ModuleRegistration

CustomerFrontend::Module###CustomerDashboardContent

Frontend module registration for the customer interface.

3.2.8 Frontend::Customer::View::Dashboard::Tiles

CustomerDashboard::Tiles###InfoTile-01

Tile registration for the CustomerDashboard. Module is required. Optionally, an order for items can be set. The order must have the name of the item as key and the desired position as integer value.

4.1 Contact

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4.2 Version

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