



# OTOB Installation Guide

Release rel-11.0

Rother OSS GmbH

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## Contents

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<b>1</b>	<b>Beschreibung</b>	<b>3</b>
<b>2</b>	<b>Systemvoraussetzungen</b>	<b>5</b>
2.1	Framework . . . . .	5
2.2	Pakete . . . . .	5
2.3	Drittanbieter-Software . . . . .	5
<b>3</b>	<b>Verwendung</b>	<b>7</b>
3.1	Einrichtung . . . . .	7
<b>4</b>	<b>Über</b>	<b>9</b>
4.1	Kontakt . . . . .	9
4.2	Version . . . . .	9



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# CHAPTER 1

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## Beschreibung

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Inside the OTOBO standard system, the option `Ticket::Frontend::NeedAccountedTime` overrides the option `Action::NoteMandatory`. Therefore, it is not possible to configure dialogues without mandatory entry of articles and `TimeUnits`. This package changes the behaviour, `TimeUnits` are only mandatory if an article exists for it.





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Systemvoraussetzungen

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## 2.1 Framework

OTOBO 10.1.x

## 2.2 Pakete

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## 2.3 Drittanbieter-Software

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### 3.1 Einrichtung



### 4.1 Kontakt

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### 4.2 Version

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